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Bib Data Sheet

SERIAL NUMBER 09/577,320	FILING DATE 05/24/2000 RULE -	CLASS 707 7.5	GROUP ART UNIT 2176 2176	ATTORNEY DOCKET NO. 95-426	
APPLICANTS Nagendran Parasu, Richmond, VA ; <i>DN</i>					
** CONTINUING DATA ***** <i>None. WDH</i>					
** FOREIGN APPLICATIONS ***** <i>None. WDH</i>					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 09/07/2000					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no		STATE OR COUNTRY VA	SHEETS DRAWING 6	TOTAL CLAIMS 16	INDEPENDENT CLAIMS 5
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after <i>WDH</i>					
Verified and Acknowledged <i>WDH</i> Examiner's Signature Initials					
ADDRESS 23164					
TITLE Apparatus and method for contacting a customer support line on customer's behalf and having a customer support representative contact the customer					
FILING FEE RECEIVED 1000	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		